



Update Sunnyvale

News From Your City Manager

March 26, 2020 – Your weekly source for coronavirus support and service updates

[Financial Assistance for Lost Income](#)

Eligible households can receive up to \$4,000 per month of lost income due to health, employment, or school and childcare closures related to COVID-19. [Review the criteria and application](#) or call Sacred Heart at 408-780-9134.

[Emergency Eviction Moratorium](#)

The City Council will vote on a temporary emergency eviction moratorium on March 31. This would stop residential evictions for those unable to pay rent related to impacts from COVID-19 and be more protective than the County's moratorium passed March 24. The Council will also consider directing staff to prepare a similar ordinance for commercial tenants. [View the agenda and meeting information](#), including how to submit public comments.

[Protect Yourself from Scams](#)

Scammers are taking advantage of fears surrounding the coronavirus. The Federal Trade Commission has [tips to protect yourself](#) and a way to report scams.

CITY SERVICE UPDATES

[POSTPONED: Extra Dumping Weekends, March 28/29 and April 4/5](#)

Were you planning to bring material to the SMaRT Station® for the Extra Dumping Weekends? Please hold off until we reschedule the dates. The facility is currently closed to the public. If you cannot wait and live in a single-family home, request an on-call appointment for extra garbage pickup at the curb by [scheduling online](#) or calling 408-730-7400.

[Wipes Are Clogging Pipes](#)

Pipes that drain wastewater from our sinks and toilets are getting clogged. This causes expensive and disruptive sewer overflows. Please – put **all** wipes (even those labeled “flushable”) and paper towels **in the garbage only**. Scrape cooking grease into the garbage or, if you live in a single-family home, put it in the FoodCycle cart, sealed in a plastic bag.

[Get a Library Card and Access Online Materials](#)

The Library has an extensive collection of online materials, including ebooks, movies, music and learning resources. [Contact us](#) with your name, birthdate and contact information to get a Library card.

Join Hands on the Arts at Home

We're bringing our annual Hands on the Arts celebration to you with arts and crafts, entertainment and self-care activities. Visit the [Sunnyvale Recreation Facebook](#) page to see the weekly schedule of activities and watch the online tutorials and workshops.

RESOURCES

Sunnyvale

- **City Service Impacts** – Before calling or visiting a City facility, check the [City COVID-19 webpage](#).
- **Sunnyvale Serves Phonenumber** – If you need assistance related to the shelter-in-place order, call the City at 408-730-7360, Monday through Friday, 8:30 a.m. to 5 p.m., or submit inquiries online at [Access Sunnyvale](#).
- **Sunnyvale Community Services** – SCS helps low-income families and seniors with financial aid, food distribution and case management. [Learn about services and how to donate](#).
- **Support Sunnyvale Businesses** – Support Sunnyvale restaurants and businesses providing essential services. Find store listings and information on the new [Sunnyvale Business webpage](#).
- **Volunteering** – Want to help during this difficult time? Fill out a [City Volunteer Interest Form](#). We'll match your preferences with opportunities as they become available.
- **Entertainment** – Find creative ideas and helpful tips while sheltering in place by following us on Facebook: [@SunnyvaleLibrary](#); [@SunnyvaleRecreation](#); [@SunnyvaleEnvironmentalServices](#)

Regional

- **Silicon Valley Strong** – Centralized resources and information organized by Silicon Valley cities.
- **Meals and Groceries** –
 - [Second Harvest of Silicon Valley](#): Call 800-984-3663 or text GETFOOD to 408-455-5181 to request assistance with food resources.
 - [Senior Nutrition Program](#): Serves adults aged 60+, their spouses, and disabled adults living with older adults. Following a take-out model at most locations.
- **Housing** – If you are at risk of losing your housing or missing an upcoming rent payment, contact the [Homelessness Prevention System](#) to request financial assistance and supportive services.
- **Employment** – [File a claim](#) with the California Employment Development Department if you are unable to work, have reduced hours or are caring for an ill or quarantined family member.
- **Donate** – Support local area residents, businesses and community-based organizations through the [Silicon Valley Strong Fund](#).
- **Give blood** – The Red Cross needs healthy, eligible people to give blood or platelets. Visit [RedCrossBlood.org](#) or call 800-RED-CROSS (800-733-2767).

We are grateful to the many staff and volunteers who have been helping community members with groceries, meals and other services at City facilities and Sunnyvale Community Services. We have served hundreds of people over the past week and will continue to do so. Thank you for your patience and flexibility as we face this crisis. Sunnyvale is a strong community and we will get through this together.